

Investigation Case File Export

Investigation Detail	
Case Number:	INV-30-20220407-016
Investigation Name:	Service Dog and health effects - alleged toxicity
Investigator:	Nestor, Mark
Investigating County:	Orange
Incident County:	Orange
Incident Date:	8/31/2021
Incident Time:	
Episode Type:	
Status:	Closed
Priority:	No
Priority ID:	
Opened Date:	8/31/2021
Last Update:	4/21/2022

Narrative & Location
Narrative: <p>Claimant states that his service dog is experiencing symptoms that he believes to be caused by the application of an herbicide to the lawns and green areas around his apartment complex, and that the dog is tracking in this residue and it is making his wife ill. Claimant wishes to remain anonymous to respondent. Conflicting information from claimant and respondent made the CAC unable to determine the truth, no violations of FAC or CCR found.</p>
Location: <p>██████████ Fountain Valley, CA 92708</p>

Respondents	
SOFTSCAPES THE ART OF LANDSCAPES	
Permit Number:	
Permit Effective:	
Permit Expires:	
License Type:	MGB
License Number:	38054

Respondents	
License Categories:	
License Effective:	1/1/2022
License Expires:	12/31/2023
Mailing Address:	PO BOX 4249 ORANGE, CA 92863
Physical Address:	████████████████████ ORANGE, CA 92867
Palm Island Apartments - Mesa Management, Inc.	
Permit Number:	
Permit Effective:	
Permit Expires:	
License Type:	
License Number:	
License Categories:	
License Effective:	
License Expires:	
Mailing Address:	
Physical Address:	████████████████████ Newport Beach, CA 92660

Claimants
██████████
<i>Details redacted.</i>

Products	
SPEED ZONE LAWN WEED KILLER PBI/GORDON CORPORATION	
Label Registration #:	2217-864-AA
Signal Word:	CAUTION
Formulation:	EMULSIFIABLE CONCENTRATE

Attachments
██████████ - Narrative Final.pdf

Attachments	
Final Report:	Yes
Remarks:	

Activity Log	
4/7/2022 - Hesselgrave, Emily	
Action:	created
Remarks:	Investigation Created.
4/7/2022 - Hesselgrave, Emily	
Action:	other
Remarks:	Claimant [REDACTED] added.
4/21/2022 - Hesselgrave, Emily	
Action:	status
Remarks:	Status changed from "In Progress" to "Closed".